

Supercheap Auto Quality Notice SCA 2000kg Hydraulic Trolley Jack

Supercheap Auto is advising customers that certain batches of the SCA 2000kg Hydraulic Trolley Jack (PLU 563847) have not met our stringent quality assurance requirements. Our product testing program ensures that our Trolley Jacks meet the Australian Consumer Goods (Trolley Jack) Safety Standard 2017. There have been inconsistent results while testing the durability of the product however there is no direct safety risk to consumers. In rare occasions one of the two lifting pistons could become seized which would cause the jack to no longer lift.

Although there is no public recall for this product in New Zealand, we are giving our customers the opportunity to return their jack, if it is included in the affected batches, to their nearest Supercheap Auto store for a full refund.

We apologise for any inconvenience. For more information, please call our Customer Support team on 0800 500 605 or visit any Supercheap Auto store.

Affected Batch Numbers: 4511430657; 4511483273; 4512224629; 4512224631



The batch number is located on the top of the lift arm.