

\$100K Supercharge with Castrol Promotion Terms and Conditions

Promoter	Australia: Castrol Australia Pty. Limited (ABN 87 008 459 407), having its principal office at Level 17, 717 Bourke Street, Docklands VIC 3008; and New Zealand: Castrol New Zealand Limited (NZBN 9429049090659), having its principal office at Ground Floor, Watercare House, 73 Remuera Road, Remuera, Auckland, New Zealand 1050.
Promotion Period	If you enter in Australia: 12.01am (AEST) on 03/12/2025 to 11.59pm (AEST) on 01/01/2026. For clarity, for all Australian entrants, the times for the purposes of the Promotion Period are based on AEST. If you enter in New Zealand: 12.01am (NZDT) on 03/12/2025 to 11.59pm (NZDT) on 01/01/2026.
Who can enter?	Australian and New Zealand residents who meet the following criteria will be automatically entered into the promotion: (a) are aged 18 or over; and (b) are/become during the Promotion Period a member of the Supercheap Auto Club and/or Supercheap Auto Trade loyalty program; and (c) have a valid email address and are opted in to receive marketing material from Supercheap Auto during the Promotion Period. Supercheap Auto Pty Ltd (ABN 64 085 395 124) and Super Cheap Auto (New Zealand) Pty Ltd (NZBN 9429036715527) are subsidiaries of Super Retail Group Limited (ACN 108 676 204) (Supercheap Auto). Participation in the Supercheap Auto Club and Supercheap Auto Trade loyalty program(s) (and, consequently, participation in this promotion) is subject to the respective terms and conditions which apply to the Supercheap Auto Club and Supercheap Auto Trade loyalty programs. For Australian residents, those terms and conditions are available at https://www.supercheapauto.com.au/customer-service/terms-conditions.html and https://trade.supercheapauto.com.au/customer-service/terms-conditions.html as amended from time to time; For New Zealand residents, those terms and conditions are available at https://www.supercheapauto.co.nz/customer-service/terms-conditions.html and https://trade.supercheapauto.co.nz/customer-service/terms-conditions.html as amended from time to time. If you do not wish to participate in this promotion, please contact Supercheap Auto at: • for Australian residents – www.supercheapauto.com.au/contactus; or https://trade.supercheapauto.com.au/contactus for Supercheap Auto Trade account holders; • for New Zealand residents – www.supercheapauto.co.nz/contactus; or https://trade.supercheapauto.co.nz/contactus for Supercheap Auto Trade account holders; by 02/01/2026 to be removed from the Promotion.
Who can't enter?	Directors, officers, management and employees (and their immediate families) of: (a) the Promoter; (b) any companies or Commonwealth, State, Territory or local government agencies where the rules or guidelines applicable to such company or agency prohibit receipt of a prize; and (c) the agencies, companies or participating premises associated with this promotion.
Where will the promotion run?	The promotion will run in participating Supercheap Auto stores in Australia and New Zealand (Stores). The Stores include the online stores at:

	• www.supercheapauto.com.au or https://trade.supercheapauto.com.au (for Australia); and • www.supercheapauto.co.nz or https://trade.supercheapauto.co.nz (for New Zealand) (each, an Online Store).
Qualifying Purchase	Spend \$40 or more on any Castrol product/s at a Store, including an Online Store (excluding special order products being those products available online that have the blue and white special order logo included in the online product listing) in one transaction (Qualifying Purchase). Subject to the Entry Instructions below, you will receive one entry for every \$40 increment spent in a single Qualifying Purchase. For example, if you spend \$120 in one Qualifying Purchase, you will receive 3 entries; and if you spend \$80 in one Qualifying Purchase, you will receive 2 entries. For the purposes of a Qualifying Purchase: \$40 means \$40 NZD if you are making a purchase from a New Zealand Store (including Online Store); and \$40 means \$40 AUD if you are making a purchase from an Australian Store (including Online Store).
Entry Instructions	To enter, you must, during the Promotion Period: (a) make a Qualifying Purchase from a Store (other than an Online Store), provide your Supercheap Auto Club or Supercheap Auto Trade account details to be scanned by the cashier; OR (b) visit an Online Store (as relevant to your region), log in to your Supercheap Auto Club or Supercheap Auto Trade account, make a Qualifying Purchase; to automatically receive one entry for every \$40 spent in that Qualifying Purchase. For the avoidance of doubt: • special order products (products available online which are displaying the blue and white special order logo) are excluded from this promotion and do not constitute a Qualifying Purchase; • a special order product is a product that is not stocked in Store, but is available to be ordered for delivery online or in Store and displays the blue and white special order logo; and • Qualifying Purchases/entries will be recorded via the Supercheap Auto database and are deemed to be received at the time of receipt into the Supercheap Auto database. The Promoter is not responsible if your mobile device/desktop is not sufficiently capable for the purpose of submitting an entry.
How many times can I enter?	You can enter up to a maximum of 10 times during the Promotion Period per Supercheap Auto Club account or Supercheap Auto Trade account, provided you only enter once per \$40 spent in a given Qualifying Purchase. So, for example, if you spend \$400 in one Qualifying Purchase you will receive 10 entries and you will not be entitled to any further entries. For clarity, you may receive multiple entries in respect of a single Qualifying Purchase, based on the value of your Qualifying Purchase(s) (as set out in the "Qualifying Purchase" section above). Each entry must be submitted separately in accordance with these Terms and Conditions.
How many winners will there be and how will they be chosen?	There will be 100 winners across Australia and New Zealand determined in respect of this promotion. There will be 1 draw conducted. The draw will be held at 12pm (AEDT) (which is 2pm NZDT) on 22/01/2026 at Gadens Lawyers, L13 447 Collins Street, Melbourne VIC 3000. The first 100 valid entries drawn randomly from the entries received during the Promotion Period will each win a prize.

	The Promoter may draw additional reserve entries in the draw and record them in order, in case a winning entry/entrant is deemed invalid or a prize is unclaimed (Reserve Entrants).
What can I win?	There are 100 prizes available. Each prize is a Supercheap Auto e-gift card valued at \$1,000 (AUD/NZD, based on a winner's location). Any ancillary costs associated with redeeming the Supercheap Auto e-gift card are not included. Redemption of the Supercheap Auto e-gift card is subject to the terms and conditions associated with the Supercheap Auto e-gift card located at https://giftcards.supercheapauto.com.au/ (for Australia winners) or https://giftcards.supercheapauto.co.nz/ (for New Zealand winners). <u>There is a limit of one prize per person (except entrants in SA & NZ).</u>
Total prize pool	The total prize pool is \$100,000 AUD/NZD (based on the winners' location(s)).
How and when will the winner/s be informed?	Winners will be notified by phone and in writing by email (via the contact details on record for the winner's Supercheap Auto Club account and/or Supercheap Auto Trade account) within 7 days of determination and will have their first name initial, last name and postcode published on https://www.supercheapauto.com.au/ , https://trade.supercheapauto.com.au and https://www.supercheapauto.co.nz/ on 05/02/2026 for a period of 28 days.
Unclaimed prize/s	Prize claim date: By 5pm (AEDT) on 12/02/2026 (which is 7pm (NZDT)). Unclaimed prize determination: 12pm (AEDT) on 13/02/2026 (which is 2pm (NZDT)) at the same location as the original draw. If the prize has not been accepted or claimed by the prize claim date above or if, after making all reasonable attempts, the Promoter can't contact the winner (or the winner does not contact the Promoter) by the prize claim date above, the relevant entry will be discarded and the Promoter will either re-award the relevant prize to a Reserve Entrant and/or carry out an unclaimed prize draw at the date, time and place stated above to randomly distribute the prize to a valid entrant. Any such winner will be informed by phone and in writing by email within 7 days of determination and will also have their last name, first initial and postcode published on the https://www.supercheapauto.com.au/, https://trade.supercheapauto.com.au and https://www.supercheapauto.co.nz/, https://trade.supercheapauto.co.nz on 20/02/2026 for a period of 28 days. If a prize remains unclaimed or un-won at the end of this promotion, or if the prize winner cannot be found, that information will be published on the following websites: https://www.supercheapauto.com.au/, https://trade.supercheapauto.com.au and https://www.supercheapauto.co.nz/, https://trade.supercheapauto.co.nz on 13/03/2026.
Collection and use of your personal information	If you enter the promotion, Supercheap Auto will collect your information including your name, email address and/or phone number, to assist in conducting the promotion, including to contact you if you are a winner. If you do not provide this information, you won't be eligible to enter the promotion. Supercheap Auto may share this information with the Promoter and third-party service providers (including some located overseas) as set out below, for these purposes. If you are a winner, your personal information including name, email address and/or phone number will be used to contact you about the promotion. Supercheap Auto may share the winner's information with the Promoter and third parties (including third-party service providers (including some located overseas)) as set out in section 6 of Supercheap Auto's Privacy Policy (as relevant): https://www.supercheapauto.com.au/customer-service/privacy-policy.html (Australia); https://www.supercheapauto.co.nz/customer-service/privacy-policy.html (New Zealand); https://trade.supercheapauto.com.au/customer-service/privacy-policy.html (AU Trade) and https://trade.supercheapauto.co.nz/customer-service/privacy-policy.html (NZ Trade) for the purpose of assisting to conduct this promotion, communicating with you or storing data. More information (including about how you can access, or seek correction of your information or make a privacy complaint) can be found in Supercheap Auto's Privacy Policy (as relevant). You can also contact Supercheap Auto at privacy@supercheapauto.com or via the details set out in section 10 of Supercheap Auto's Privacy Policy.

	By entering and providing personal information, you consent to receive email or SMS messages from Supercheap Auto without any functional unsubscribe facility if they relate solely to the conduct of this promotion. Supercheap Auto may, in some cases, share your personal information to the Promoter if there is an issue in relation to this promotion or other circumstance that requires the Promoter's intervention. In such cases, the Promoter will handle your personal information in accordance with the Promoter's Privacy Policies (available at www.castrol.com/en_au/australia/home/privacy-statement.html if you are an Australian entrant and www.castrol.com/en_nz/new-zealand/home/privacy-statement.html if you are a New Zealand entrant), which state: (a) how you can seek access to the personal information the Promoter holds and seek the correction of such information; and (b) how you can complain about a breach of privacy and how the Promoter will deal with such a complaint. If you are an entrant and provide personal information, you consent to the use of your personal information in this manner, and as provided for under Supercheap Auto's and the Promoter's Privacy Policies.
Permit numbers	Authorised under: ACT Permit No. TP25/02785 SA Licence No. T25/2106 NSW Authority No. TP/00651

- 1 These Terms and Conditions incorporate and must be read together with the details outlined in the table above. Information about prizes and how to enter forms part of these Terms and Conditions. By entering, you accept these Terms and Conditions.

Entry

- 2 Your entry must be received during the Promotion Period and will be deemed to be received only when received by Supercheap Auto. If you return a Qualifying Purchase your entry may be deemed invalid at Supercheap Auto's discretion (unless the product is defective). The Promoter is not liable for any problems with communications networks outside its reasonable control. You are responsible for your own costs associated with entering. If you enter using automatically generated entries or multiple phone numbers/email addresses/addresses/aliases, you may be disqualified.

Prizes

- 3 Prizes and all elements of prizes must be taken as specified, as and when offered and cannot be altered or changed in any way by you or will be forfeited, and if forfeited, the Promoter and Supercheap Auto will not be liable. If you forfeit the prize or any element of the prize for whatever reason, you will not be given cash or any alternative prize as a substitute. Prize/s are subject to any additional terms and conditions imposed by the relevant supplier, Supercheap Auto or the Promoter, including validity period/s and any additional regulations or regulatory requirements.
- 4 You are responsible for all other unspecified costs associated with ongoing use of the prize, etc.
- 5 The Promoter and Supercheap Auto are not responsible for any dispute between you and any person with whom you choose to, or choose not to, share a prize.

General

- 6 Any material failure by you to comply with the conditions imposed by the prize supplier(s) may result in the prize being cancelled or withdrawn without liability for the Promoter or the prize supplier(s).
- 7 You must, if required by the Promoter, sign disclaimer and release forms provided by the Promoter in favour of the Promoter and other parties before taking the prize. If you do not sign, your entry will be deemed invalid and you will lose any entitlement to a prize.
- 8 If you or your entry are deemed by the Promoter or Supercheap Auto to breach these Terms and Conditions materially your entry (or at the Promoter's discretion, all of your entries) may be discarded. The Promoter or Supercheap Auto may, at any time, require you to produce documentation to establish to the Promoter's or Supercheap Auto's reasonable satisfaction the validity of your entries and/or verifying your identity (including documentation establishing your identity, age, place of residence and place of employment). Failure by the Promoter to enforce any of its rights at any stage does not waive those rights.
- 9 You must not:

- (a) tamper with the entry process (including but not limited to manipulating the system via bots, script use, or any other means to circumvent the entry process);
 - (b) engage in any conduct that may jeopardise the fair and proper conduct of the promotion;
 - (c) act in a disruptive, annoying, threatening, abusive or harassing manner;
 - (d) do anything that may diminish the good name or reputation of the Promoter or any of its related entities or of the agencies or companies associated with this promotion;
 - (e) breach any law; or
 - (f) behave in a way that is otherwise inappropriate.
- 10 The Promoter or Supercheap Auto is not liable for entries, prize claims or correspondence that are misplaced, misdirected, delayed, lost, incomplete, illegible or incorrectly submitted for reasons outside the Promoter's reasonable control, including failure of any third parties to forward entry forms for inclusion in the draw, where relevant.
- 11 If any dispute arises between you and the Promoter concerning the conduct of this promotion or claiming a prize, the Promoter will take reasonable steps to consider your point of view, taking into account any facts or evidence you put forward, and to respond to it fairly within a reasonable time. In all other respects, the Promoter's decision in connection with all aspects of this promotion is final.
- 12 Prizes cannot be transferred or exchanged nor redeemed for cash. Without limiting any other term of these Terms and Conditions, all prizes (and elements of prizes) must be taken as and when specified, or will be forfeited with no replacement. The prize values are correct as at the date of preparing these Terms and Conditions and include any applicable GST. Supercheap Auto nor the Promoter is not responsible for any change in prize value. You agree that if a prize (or element of a prize) is unavailable for any reason the Promoter may provide another item of equal or higher value, subject to any necessary approval by the relevant gaming authorities (including Australian state/territory authorities if you are an Australian entrant).
- 13 By entering, you request that your full address not be published.
- 14 If this promotion cannot run as planned for any reason beyond Supercheap Auto or the Promoter's control (for example due to software, hardware or communications issues, unauthorised intervention, tampering, fraud or technical failure, government directives, a pandemic, public health orders and the like), the Promoter may end, change, suspend or cancel the promotion or disqualify affected entries/entrants, subject to any necessary approval by the state/territory gaming authorities. Where it is practical for it to do so, the Promoter will notify you of such changes.
- 15 Supercheap Auto and the Promoter are not responsible for any tax implications arising from you winning a prize. You should seek independent financial advice. If for GST purposes this promotion results in any supply being made for non-monetary consideration, and you are an Australian entrant, you must follow the Australian Taxation Office's stated view that where the parties are at arm's length, goods and services exchanged are of equal GST inclusive market values.

Liability

- 16 **For New Zealand entrants:** You may have consumer rights under statute including under the *Consumer Guarantees Act 1993* (NZ) (**Non-Excludable Guarantees**) which may be relevant to any issue or problem you encounter in relation to this promotion and cannot be excluded or restricted. Nothing in these Terms and Conditions excludes or restricts those rights.
- 17 **For New Zealand entrants:** Except for any liability that cannot be excluded by law (in which case that liability is limited to the greatest extent allowed by law), including liability under the Non-Excludable Guarantees, Supercheap Auto and the Promoter and the agencies and companies associated with this promotion are not liable (including in negligence) for any loss (including loss of opportunity), expense, damage, personal injury (including allergies, skin conditions or other reactions, as relevant), illness or death suffered in connection with this promotion or any gift, whether such loss is direct, indirect, special or consequential, including (without limitation):
- (i) any technical difficulties or equipment malfunction (whether or not under Supercheap Auto's or the Promoters' control);
 - (ii) any theft, unauthorised access or third party interference;
 - (iii) any gift claim that is late, lost, altered, damaged, or misdirected due to any reason beyond the reasonable control of Supercheap Auto or the Promoters;
 - (iv) any variation of the prize value to that stated in these Terms and Conditions;
 - (v) any tax liability incurred by an entrant; and
 - (vi) use of, or participation in, the prize by any person.

- 18 **For Australian entrants:** You may have consumer rights under statute including under the *Competition and Consumer Act 2010* (Cth), which may be relevant to any issue or problem you encounter in relation to this promotion and cannot be excluded or restricted. Nothing in these Terms and Conditions excludes or restricts those rights. See www.accc.gov.au for more information about those rights.
- 19 **For Australian entrants:** Subject to the previous paragraph, Supercheap Auto and the Promoter and the agencies and companies associated with this promotion are not liable (including in negligence) for any loss (including indirect, special or consequential loss or loss of profits), expense, damage, personal injury (including allergies, skin conditions or other reactions, as relevant), illness or death suffered in connection with this promotion or any prize, except for any liability which under statute cannot be excluded (in which case that liability is limited to the greatest extent allowed by law).
- 20 Without limiting the previous paragraphs, Supercheap Auto, the Promoter and the agencies and companies associated with this promotion are not liable for any loss of, damage to or delay in delivery of prize/s, or for any damage that occurs to displayed prize/s (where relevant), due to circumstances beyond the Promoter's reasonable control. Unless otherwise specified, the prize will only be delivered to addresses in Australia or New Zealand, as applicable.
- 21 This promotion is in no way sponsored, endorsed or administered by, or associated with any social media platform, including Facebook, Instagram and X. You provide your information to Supercheap Auto and not to any social media platform. You completely release any relevant social media platforms from any and all liability.